**NHS healthcare professional letter for   
ECO4 and Great British Insulation Scheme Flex**

[Dr / GP name]

[Dr / GP title]

[NHS trust / GP address]

[Postcode]

[Date: XX/XX/XXXX]

[Patient’s name]

[Patient’s address]

[Patient’s postcode]

🞎 Tick here if the patient would like to be contacted by telephone.   
[Patient’s telephone number]

Tenure: 🞎 Owner Occupier 🞎 Private Tenant

To: Greater Manchester Combined Authority,

Having carefully considered the patient’s medical health conditions, I hereby refer the above patient for the Energy Company Obligation (ECO4) Flex policy and the Great British Insulation Scheme Flex policy, as set out by the Department for Energy Security and Net Zero via the following route:

**[Please cross the box] Route 3: Person suffering from severe or long-term ill-health**  
As outlined in the Great British Insulation Scheme and ECO4 Flex Administration Guidance. Route 3 is open to people suffering from severe or long-term ill-health due to the ECO4 and Great British Insulation Scheme legislated conditions listed below in the table. Please indicate the relevant condition(s) in the ‘Route 3’ column of the table.

|  |
| --- |
| **Route 3 [Please cross one box]** |
| A cardiovascular condition |
| A respiratory disease |
| Limited mobility |
| Immunosuppression |

**Please sign the Route 3 declaration below:**

**Route 3: Person suffering from severe or long-term ill-health:**

I can confirm that the named patient suffers from one of the four health conditions listed above under Route 3 and that their health condition is adversely affected by living in a cold home.

\* **All** referrals must be sent from a valid NHS email address or, if provided as a physical letter, should be on headed paper and authenticated with the GP surgery stamp or similar.

Name­­­­­ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Signature ­­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Phone: ­­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Email: ­­­­­\_\_\_\_\_\_\_\_\_\_\_­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Additional:

[Please cross the box] *Having received the patient’s verbal consent, I would like to refer them onwards for advice and support from National Energy Action to keep warm, safe, and health in their home. I have explained that NEA are able to support with the following:*

* *Bespoke advice and support with their energy bills, suppliers, and energy saving*
* *Benefit checks, income maximisation and claim support*
* *Servicing of boilers and gas appliances*
* *Signup to the Priority Services Register*
* *Carbon Monoxide awareness*
* *Access to crisis support that might be available, for example fuel vouchers*
* *Access to grants for repair and replacement boilers and other household measures such as insulation*

**Please scan and e-mail this letter directly to:** [**eco@greatermanchester-ca.gov.uk**](mailto:eco@greatermanchester-ca.gov.uk)

**To find out more about how the GMCA handles your data please go to:** [**https://greatermanchester-ca.gov.uk/what-we-do/environment/homes-workplaces-and-public-buildings/energy-company-obligation-scheme/privacy-notice-for-gmca-retrofit-schemes/**](https://greatermanchester-ca.gov.uk/what-we-do/environment/homes-workplaces-and-public-buildings/energy-company-obligation-scheme/privacy-notice-for-gmca-retrofit-schemes/)

**If you wish to read more about our scheme see:** [**https://www.greatermanchester-ca.gov.uk/what-we-do/environment/homes-workplaces-and-public-buildings/energy-company-obligation-scheme/**](https://www.greatermanchester-ca.gov.uk/what-we-do/environment/homes-workplaces-and-public-buildings/energy-company-obligation-scheme/)